

Nzinga “Zing” Shaw is currently the global chief inclusion & diversity officer for Marsh & McLennan Companies, Inc. (NYSE: MMC), the world’s leading professional services firm in the areas of risk, strategy and people. The Fortune 500 company’s 76,000 colleagues advise clients in over 130 countries. With annual revenue of \$17 billion, Marsh & McLennan helps clients navigate an increasingly dynamic and complex environment through four market-leading businesses. Zing provides strategic guidance across the enterprise to promote inclusive practices in every facet of the collective business. She has developed a strategy to embed equity in all programmatic activities, governance and daily administration of the organization. She is focused on building a foundation that will advance this strategy as a core component of MMC’s brand, and to drive the business across every global market. The I&D strategy extends to external clients, community partners and to every colleague within the workforce.

Prior to joining Marsh & McLennan, Zing has been at the forefront of leading organizational change through diversity. She was the first person to hold the chief diversity & inclusion officer positions at Starbucks Coffee Company and the National Basketball Association. She also served as senior vice president of diversity & inclusion at Edelman, the world’s largest and most profitable public relations/integrated marketing agency. Throughout her career, Zing has worked as a human capital strategist across a multitude of industries including publishing, sports entertainment, public relations, retail and professional services.

Zing is a recipient of several industry awards including Sports Business Journal’s Forty Under 40 and Game Changers awards, Atlanta Business Chronicle’s 40 Under 40 and Women Who Mean Business awards, The Network Journal 40 Under Forty and Top 25 Most Influential Black Women in Business awards, PR Week 40 Under 40 award, and many more. She was selected by 39th United States President - Jimmy Carter to serve a 3-year term on the Board of Councilors of The Carter Center. Zing is also a member of the Board of Trustees of Fisk University and serves on the Advisory Board of Arctos Sports Partners and ColorComm. She is a member of Delta Sigma Theta Sorority and The Links, Incorporated. Zing is an alumna of Spelman College, the University of Pennsylvania and was a study abroad scholar at Oxford University in the United Kingdom. Zing and her husband Keith live in Atlanta, GA and have three children, Lacy, Hudson and Keith III “Trey.”